



For antivirus protection coupled with simple, central administration, Communication Federal Credit Union relies on Trend Micro

PRODUCTS

Trend Micro™ NeatSuite™

"With Trend Micro's antivirus software deployed in place of McAfee, its centralized control has freed up about 25 percent of our administrators' time to work on more business-centric activities. The entire Trend Micro software collection gives us superior management control."

Travis Llewelyn
Network Administrator,
Communication Federal
Credit Union

Frustrated by McAfee's inability to be easily managed, Communication Federal Credit Union (CFCU) opted to replace it in favor of Trend Micro NeatSuite™ – including OfficeScan™ Corporate Edition, ScanMail for Exchange™, InterScan Messaging Security Suite™, InterScan Web Security Suite™ and Trend Micro Control Manager™.

According to Travis Llewelyn, Network Administrator for CFCU, "With Trend Micro's centralized management console, CFCU has freed up about 25 percent of our administrators' time to work on more business-centric activities."

Communication Federal Credit Union was founded in 1939 by employees of Southwestern Bell Telephone in downtown Oklahoma City, Oklahoma. Today, CFCU is a full-service non-profit, member-owned financial cooperative with over 100 employees and 17 branches in Oklahoma and Kansas, serving more than 45,000 members across many companies. CFCU is among the safest financial institutions in the country and is one of the few five-star rated Oklahoma credit unions. No other Oklahoma credit union has received this honor more often than Communication Federal and it works hard to maintain this rating by addressing all aspects of security, including protecting its systems from computer viruses.

In describing the CFCU antivirus program, Llewelyn said, "With McAfee's antivirus software installed the best option was for me was to personally install software updates at each site. I started looking for antivirus software that could be much more easily installed and

THE ADVANTAGES OF TREND MICRO

Global Innovation

Trend Micro has been a pioneer in the antivirus software market since 1988, developing innovative strategies to protect information as new computing standards are adopted around the world.

Server Market Leadership

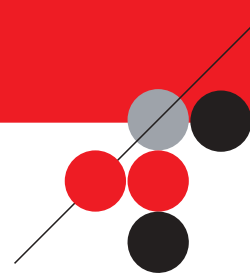
With the leading market share at the Internet gateway, Trend Micro is the global leader in server-based antivirus software (IDC Report: Antivirus Software 2002: A Segmentation of Market)

Flexible, Best-of-Breed Technologies

Trend Micro antivirus products and services are designed to integrate seamlessly with leading firewalls, intrusion detection systems, and other best-of-breed solutions for the complete enterprise strategy

Services and Support

Trend Micro products and services are backed by TrendLabs, a global network of antivirus research and support centers. TrendLabs monitors potential security threats worldwide 24x7 and develops the means to identify, detect, and eliminate new viruses



administered. We specifically wanted a centralized way to determine what version of software each server and workstation was running, and that would give us a history of the updates. We also desired a simple and fast way to deploy new versions of the software."

He noted, "The first thing we noticed when we installed the Trend Micro products was their high level of integration. Trend Micro Control Manager gives one central view of the entire environment and its level of virus protection. We could see immediately which workstations needed updating."

CFCU purchased the Trend Micro NeatSuite group of products and installed Trend Micro InterScan Messaging Security Suite to protect the e-mail gateway, and Trend Micro InterScan Web Security Suite to cover FTP and Internet access. At the e-mail server level the Organization deployed Trend Micro ScanMail for Exchange, and Trend Micro OfficeScan Corporate Edition for general server and desktop protection. For centralized control and monitoring it implemented Trend Micro Control Manager.

Llewelyn enthused, "The entire Trend Micro software collection gives us superior management control. For example, without sacrificing web performance InterScan Web Security Suite scans web content and blocks malicious threats, and OfficeScan Corporate Edition enables us to configure specific workstations to block users from changing software versions, define certain files or folders for particular types of scanning, and we can state what actions should occur when a file is quarantined. It has truly enabled us to manage every aspect of the environment – not just the deployment of the software.

"When a new outbreak occurs Trend Micro notifies us immediately and we always take advantage of new pattern files as soon as they are available. OfficeScan Corporate Edition helps us keep an eye on the users, and every time they log in to the system they are forced to do a download of the latest antivirus code," noted Llewelyn.

He concluded, "When it comes to virus protection, 'no news is good news' for the administrators. Trend Micro antivirus software protects our primary business environment, enables the systems administrators to work efficiently from a centralized location, and allows CFCU to optimally serve our customers' financial needs."

SERVICE AND SUPPORT EXCELLENCE

Proactive service, rapid response, and customized solutions are among the many reasons why the Trend Micro Premium Support Program is the first program from an antivirus vendor to receive the prestigious Support Center Practices Certification. Other highlights to the Premium Support Program include expertise and knowledge that TrendMicro's highly trained and certified TAMs offer customers.

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